



Affiliations

ACA
American Collectors Association
*The Association of Credit and Collection
Professionals*

HSP
ACA's Healthcare Services Program

MGMA
Medical Group Management Association

HFMA
Healthcare Financial Management Association

Placing accounts with PCM is easy!

Mail, fax, electronic data file,
FTP site, online submission form,
or give us a call.

We'll be glad to visit with you in person
and pickup your accounts!



PCM—Jonesboro

500 W Washington
PO Box 4037
Jonesboro, AR 72403
870.932.7030 phone
800.999.3780 toll free
870.932.2612 fax

PCM—Mt Home

PCM—Fayetteville

PCM—Memphis



Professional Credit Management



Accounts
Receivable
Management
Solutions

www.pro-credit.com

Professional Credit Management, Inc. is an accounts receivable management company committed to client satisfaction. Our staff of nearly 90 account representatives is dedicated to recovering your money!

PCM provides receivable billing and recovery services to healthcare providers, banks, finance companies, utilities, manufacturing, rental property owners, and businesses with both consumer and commercial audiences. We have provided high quality receivable solutions since 1980. For your protection, PCM is licensed, bonded and insured. With integrity, hard work and persistence, we are proud to have a recovery rate that consistently exceeds national collection averages!

Let us put our services to work for you. We are firm, yet professional. We help debtors who want to pay find a way to do so. And for those who do not choose to help themselves, PCM will follow through with all steps necessary to recover your money!



PCM offers complete accounts receivable management services. A few of them are listed below.

Delinquent Debt Recovery

Collections

If in-house collection efforts are proving to be difficult, costly and a bit disappointing, PCM can provide premier collection agency services. Collection work is often tedious and challenging, but PCM's experienced staff and industry leading technology allows us to recover debt at rates notably higher than national collection averages. PCM utilizes various collection tools – letters, auto phone dialers, national search directories, credit reporting and other means. You determine the collection tools that fit your situation and your business.

Bank Service Charges and Delinquent Loans

Are you having trouble collecting your bank overdrafts and deficiency loans? PCM has extensive experience working with financial institutions in collecting service and deficiency claims.

*For collection agency services, PCM works with clients on a contingency fee basis.
No collection – No fee! We're motivated to be successful in collection of your debt!*

Early-Out Healthcare Projects

Our "Early-Out" services allow PCM to function as an extension of your accounts receivable department. Without such overhead as employee costs and office space, we can add savings to your bottom line! PCM can act as your billing agent, produce and mail statements, setup and monitor payment plans, create coupon payment booklets and conduct written and verbal correspondence with patients. You determine the services that are appropriate for your business.



Payment Plan Management

If managing and monitoring payment plans has become an overwhelming job, costing you too much time and resources, PCM can help! We have experienced staff, systems technology and the "know-how" to manage and monitor payment plans in a cost effective manner.

Third Party Liability

Third party liability (TPL) claims, such as patients injured in motor vehicle accidents or injured at work, often present healthcare providers challenging lien filing and claim submission requirements. PCM has staff and technology competent and experienced to effectively process TPL claims.