



## Celebrating 30 Years

Professional Credit Management, Inc. (PCM) is proud to announce our 30<sup>th</sup> Anniversary!

Founded by Bryant Marshall in 1980, PCM is a regional billing and debt collection firm, providing services to clients located in Arkansas, Louisiana, Mississippi, Missouri, Tennessee and Texas. PCM provides accounts receivable management services to health care providers, banks, finance companies, commercial and retail businesses.

In addition to premier collection services, PCM offers a healthcare “Early-Out” service branded as Trinity Billing Solutions. PCM can act as your billing agent, produce and mail statements, setup and monitor payment plans, create coupon payment booklets and conduct written and verbal correspondence with patients.

Most recently, PCM has introduced an account segmentation program, “Acumen! Business Intelligence.” PCM now provides scoring mechanisms that predict accounts that will generate the most revenue, liquidate the fastest and those accounts that tend not to liquidate despite best efforts to the contrary.

PCM’s history of client satisfaction and growth is a result of constant effort to improve service and a dedication to providing our employees thorough training, the best tools for the job, and an incentive to produce results.

Why has PCM been so successful? “Client service is the foundation of our success,” says Mark Rowland, Vice-President. “We are committed to providing an exceptionally high quality debt collection product. We take great pride in our work, and we strive to understand our clients’ needs and are committed to fulfilling those needs. We provide a service that gets results!”

Contact PCM today to learn why many of our clients have been with us since 1980! For more information, call (870) 932-7030 or visit us online at [www.pro-credit.com](http://www.pro-credit.com).